

ANZ STAFF CLUB AUSTRALIA

ABN: 16498610285
ANZ Centre, Level 4, 833 Collins St, Docklands VIC 3008
www.anzstaffclub.org.au

PRIVACY POLICY

ANZ Staff Club Australia Inc

1. PRIVACY STATEMENT

ANZ Staff Club Australia Inc ("**ASCA**"), Organisation No A0008840T (ABN: 16 498 610 285) is committed to providing high quality services for our members. We strongly recommend that you read this privacy policy carefully to ensure you understand how we manage and protect any information that you provide to us when using this website and register as a member.

Any information that you submit to our site is used only for the purpose for which it is submitted or for such other secondary purposes that are authorised by law.

We may update this privacy statement from time to time. Any amendments to this privacy policy will be published on this website. This Privacy Policy along with our Terms and Conditions (<https://www.anzstaffclub.org.au/about/t-and-c>) govern our relationship with you. By using this website and our services, you agree and consent to the terms and conditions of this privacy policy. If you do not agree or consent, please do not use this website.

2. WHY DO WE COLLECT INFORMATION?

Any personal information that is collected from you and stored, is information that is absolutely necessary for you to take full advantage of our services and for the Club to function. The information that we collect is necessary for us to correspond with you and to provide you the benefits you are entitled to from your membership.

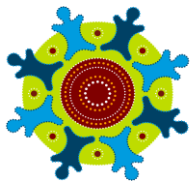
3. WHAT DO WE DO WITH THE INFORMATION?

We may use your personal information for related purposes, such as servicing our relationship with you, internal accounting and administration (including risk management, systems development and testing, staff training, and market or social research), crime and fraud investigation and prevention and to inform you of our other products and services. We may also use your information to provide services which you expect as a member of ASCA.

4. WHAT INFORMATION DO WE COLLECT?

The information that we collect may include:

- Your name, email address, address, telephone numbers, option for receiving updates and promotional material and other information. You may access this information at any time by logging in and going to your account.
- We will also ask you for your employee ID number with ANZ Banking Group Ltd for the purpose of membership fee deductions via salary deduction and to ensure that you are an ANZ employee for the purposes of membership requirements.
- Information relevant for customer surveys and/or offers.
- We do not store any credit card details on any of our systems. Your card details are protected because you are re-directed to a secure page hosted by ANZ eGate to where you enter your credit card details. The payments that you make are made via the ANZ eGate Payment Gateway and are collected directly by ANZ eGate Payment Gateway facility. This information is only stored for the processing of payment.



5. HOW DO WE COLLECT INFORMATION?

- When you register as a member, you are required to provide us with personal information, which is stored.
- When you communicate with us in-store, online or by telephone.
- Communication with ANZ Banking Group Ltd to verify your employment details.
- Our web servers gather your computer's IP address to assist with the diagnosis of problems or support issues with our services. Information is gathered in aggregate only and cannot be traced to an individual user.
- Once a member has logged in to the web site, our system logs details of pages viewed, and forms submitted while that user is logged in. This information helps us to resolve concerns and manage our relationships with members.

6. SHARING YOUR INFORMATION OVERSEAS

- In circumstances where we are required to share your personal information overseas, we endeavour to comply with privacy and securities policies to ensure that your personal information is not used in any unlawful way.
- We may share your personal information with those outside of Australia, in circumstances such as:
 - Where we use overseas applications and trusted service providers to store our information and data.
 - Where we partner with companies which are based outside of Australia.
 - Where it is required by law.

7. DISCLOSURE

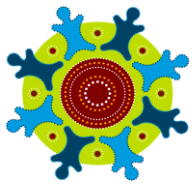
- Apart from where you have consented or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations including where:
 - we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who could be harmed by such activities;
 - we believe in good faith that the law requires disclosure; or
 - a third party is purchasing or considering purchasing an interest in ASCA.
- We may engage third parties to provide you with goods or services on our behalf or assist us in providing our goods and services. In that circumstance, we may disclose your personal information to those third parties, which may include providers of archival, research, mail and delivery, auditing, accounting, legal, business advisory, banking, security, website and technology development and support services.
- We may share personal information with our related bodies corporate. Specifically, we may collect or share personal information collected with ANZ Banking Group Limited for the purpose of deducting membership fees from your salary, keeping our records up to date and for statistical and analytical or research purposes.

8. SECURITY

ASCA strives to ensure the security, integrity and privacy of personal information submitted on this website. We will endeavour to take reasonable steps to protect the personal information you may transmit to us or from our online products and services. Once we do receive your transmission, we will also endeavour to take reasonable steps to ensure its security on our systems. However, it is important to note that although we review and update our security measures in light of current technologies, that no data transmission over the internet can be guaranteed to be totally secure.

9. COOKIES AND APPLETS

We use cookies to provide you with a better experience. These cookies allow us to increase your security by storing your session ID and are a way of monitoring single user access. This aggregate, non-personal information is collated and provided to us to assist in analysing the usage of the site.



10. GOOGLE ANALYTICS

This website may use Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses cookies to help analyse use of the website. The information generated by the cookie about your use of the web site (including your computer's IP address of users' computers) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating individuals' use of the website, compiling reports on web site activity for web site operators and providing other services relating to website activity and internet usage.

Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate IP addresses with any other data held by Google. By using the website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

11. LINKS TO OTHER SITES

We provide links to websites outside of our websites, as well as to third party websites. We do not guarantee website links or policy of authorised third parties as they are not under our control. As such, ASCA does not accept any responsibility for the conduct of companies linked to our website.

12. WE ABIDE BY THE AUSTRALIAN PRIVACY PRINCIPLES

ASCA is bound by the laws of Victoria, Australia and the Australian Privacy Principles. You can find more general information about privacy on the Office of the Australian Information Commissioner's website at www.oaic.gov.au.

13. PRIVACY POLICY COMPLAINTS AND ENQUIRIES

If you have any questions on our Privacy Policy, wish to update your details or have a concern, then you may contact us directly by any of the following means:

Mail: ANZ Staff Club Australia Inc.
Level 4B/ANZ Centre
833 Collins Street,
Docklands, VIC 3008

Web: www.anzstaffclub.org.au

Email: staffclubaustralia@anzstaffclub.org.au